

Hospitality Manager Level 4

(FOOD & BEVERAGE PATHWAY)

Duration

16 months plus
End-point Assessment period.

Who's it for:

Managers who work Front of House
managing large restaurant or bar teams.

What's covered:

Core hospitality modules

Business

Provides detailed management skills in all aspects of the business and wider sector, including business strategy, finance, technology and planning. Team members will identify income stream and areas for potential wastage and learn to develop contingency plans.

People

Gives learners skills and strategies to effectively manage the business, developing communication skills and instilling a sense of responsibility. Team members will learn vital skills in people management and strategy.

Customer

Explores the customer journey in detail, developing a positive customer culture and developing strategies to identify and solve failure in customer service.

Leadership

Gives learners in-depth understanding of the skills and behaviours expected by managers across the industry, with focus on developing a diverse company culture through different leadership styles.

In addition to your salary, Barons Eden will fully fund the apprenticeship and have valued this apprenticeship at £11,600, based on training costs and the cost to the business.

There is no upfront cost for the learner, nor is there any repayment required at any time.

In addition to the Core Modules, team members will complete a module specific to their occupation and programme 'pathway'.

Food & beverage

Team members will develop the skills needed to manage and deliver services in a range of food and beverage settings including cafés, bars, restaurants and hotels.

Key learning:

- Managing the delivery of food and beverages in a variety of settings to a high standard.
- Liaising with and managing team members, suppliers and caterers.
- Promoting and maximising sales through menu design, food matching and promotions.
- Maintaining food service equipment and beverage stocks to ensure efficient business.